

# Cisco Router and Security Device Manager

This data sheet provides an overview of features, benefits, and product availability of the Cisco<sup>®</sup> Router and Security Device Manager (SDM).

Cisco SDM is an intuitive, Web-based device-management tool for Cisco IOS® Software-based routers. The Cisco SDM simplifies router and security configuration through smart wizards, which help customers and Cisco partners quickly and easily deploy, configure, and monitor a Cisco router without requiring knowledge of the command-line interface (CLI). The Cisco SDM is supported on a wide range of Cisco routers and Cisco IOS Software releases. Refer to Table 3 for specific model numbers supported by the Cisco SDM.

### Ease of Use and Built-In Application Intelligence

The Cisco SDM allows users to easily configure routing, switching, security, and quality-of-service (QoS) services on Cisco routers while enabling proactive management through performance monitoring (see Figure 1). Cisco SDM users can remotely configure and monitor their Cisco routers without using the Cisco IOS Software CLI. The Cisco SDM GUI aids non-expert users of Cisco IOS Software in their day-to-day operations, provides easy-to-use smart wizards, automates router security management, and assists users through comprehensive online help and tutorials.

The Cest View Tools From 1 Tool

Figure 1. Cisco SDM Homepage

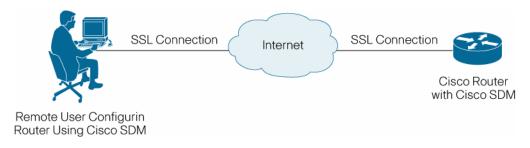
Cisco SDM smart wizards guide users step by step through router and security configuration workflow by systematically configuring LAN, WLAN, and WAN interfaces; firewalls; intrusion prevention systems (IPS); and IP Security (IPsec) VPNs. Cisco SDM smart wizards can intelligently detect incorrect configurations and propose fixes, such as allowing Dynamic Host Configuration Protocol (DHCP) traffic through a firewall if the WAN interface is DHCP-addressed. Online help embedded within the Cisco SDM contains appropriate background information, in addition to step-by-step procedures to help users enter correct data in the Cisco SDM. Networking and security terms and definitions that users might encounter are included in an online glossary.

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For network professionals familiar with Cisco IOS Software and its security features, the Cisco SDM offers advanced configuration tools to quickly configure and fine-tune router security features, allowing network professionals to review the commands generated by the Cisco SDM before delivering the configuration changes to the router.

The Cisco SDM helps administrators configure and monitor routers in remote locations using Secure Sockets Layer (SSL) and Secure Shell (SSHv2) Protocol connections (see Figure 2). This technology enables a secure connection over the Internet between SDM on the user's laptop and the router. When deployed at a branch office, a Cisco SDM-enabled router can be configured and monitored from corporate headquarters, reducing the need for experienced network administrators at the branch office.

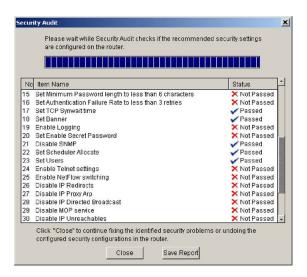
Figure 2. Connecting to a Cisco SDM-Enabled Router Using SSL for Secure Remote Connectivity



#### **Integrated Security Configuration**

When deploying a new router, Cisco SDM users can configure a Cisco IOS Software firewall quickly and using the best practices recommended by the International Computer Security Association (ICSA) and the Cisco Technical Assistance Center (TAC). An advanced firewall wizard allows a single-step deployment of high, medium, or low application firewall policy settings. Cisco SDM users can configure the strongest VPN defaults and automatically perform security audits (see Figure 3). In addition, Cisco SDM users can perform one-step router lockdown for firewalls and one-step VPN for quick deployment of secure site-to-site connections. A recommended list of IPS signatures bundled with Cisco SDM allows quick deployment of worm, virus, and protocol exploit mitigation. The Cisco SDM Network Admission Control (NAC) wizard enables simple and fast integration of NAC and client security posture management into an existing network infrastructure.

Figure 3. Router Security Audit



When invoked on an already configured router, Cisco SDM allows users to perform one-step security audits to evaluate the strengths and weaknesses of their router configurations against common security vulnerabilities. Administrators can fine-tune their existing router security configurations to better suit their business needs. The Cisco SDM also can be used for day-to-day operations such as monitoring, fault management, and troubleshooting.

### **Router Configuration**

In addition to security configuration, Cisco SDM helps users quickly and easily configure router services such as LAN, WLAN, and WAN interface configuration; dynamic routing; DHCP server; QoS policy; and so on.

Using the LAN configuration wizard, users can assign IP addresses and subnet masks to Ethernet interfaces and can enable or disable the DHCP server. Using the WAN configuration wizard, users can configure xDSL, T1/E1, Ethernet, and ISDN interfaces for WAN and Internet access. Additionally, for serial connections, users can implement Frame Relay, Point-to-Point Protocol (PPP), and High-Level Data Link Control (HDLC) encapsulation. Cisco SDM also allows configuration of static routing and common dynamic routing protocols such as Open Shortest Path First (OSPF), Routing Information Protocol (RIP) Version 2, and Enhanced Interior Gateway Routing Protocol (EIGRP).

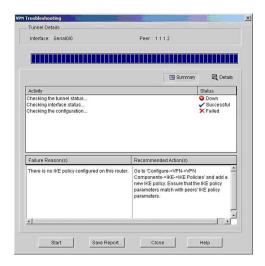
QoS policies can easily be applied to any WAN or VPN tunnel interface using Cisco SDM. The QoS policy wizard automates the Cisco architecture guidelines for QoS policies to effectively prioritize the traffic between real-time applications (voice or video), business-critical applications (Structured Query Language [SQL], Oracle, Citrix, routing protocols, and so on), and the rest of network traffic (for instance, Web and e-mail traffic). Monitoring based on network based application recognition (NBAR) in the Cisco SDM allows users to visually inspect the application layer traffic in real time and confirms the effect of QoS policies on different classes of application traffic.

## **Monitoring and Troubleshooting**

In monitor mode, Cisco SDM provides a quick, graphical status of important router resources and performance measurements such as the interface status (up or down), CPU, and memory usage (see Figure 4). For wireless models, Cisco SDM provides comprehensive support for real-time 802.11 a/b/g interface statistics. Cisco SDM takes advantage of integrated routing and security features on routers to provide in-depth diagnostics and troubleshooting of WAN and VPN

connections. For example, while troubleshooting a failed VPN connection, the Cisco SDM verifies the router configurations and connectivity from the WAN interface layer to the IPsec Crypto Map layer. While testing configuration and remote-peer connectivity at each layer, Cisco SDM provides pass or fail status, possible reasons of failure, and Cisco TAC–recommended actions for recovery.

Figure 4. VPN Troubleshooting and Recovery



Cisco SDM monitor mode also allows users to view the number of network access attempts that were denied by the Cisco IOS Software firewall and it provides easy access to the firewall log. Users also can monitor detailed VPN status, such as the number of packets encrypted or decrypted by IPsec tunnels, and Easy VPN client session details.

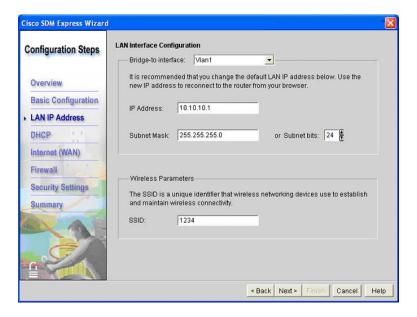
Table 1 describes the features that are new in Cisco SDM Version 2.5.

Table 1. Cisco SDM Features New in Version 2.5

Feature	Benefit
Cisco Easy VPN Features	
Configures password expiry using AAA Configures split DNS Configures Cisco Tunneling Control Protocol Configures per-user AAA policy download with PKI Configures identical addressing	Allows provisioning of a rich set of Easy VPN security features across Cisco IOS software releases in 12.4 T train.
Cisco SSL VPN Features	
<ul> <li>Configures port forwarding</li> <li>Configures radius accounting</li> <li>Configures application ACL support</li> <li>Configures URL Obfuscation</li> <li>Transcend Client Support Phase 1</li> </ul>	Allows provisioning of a rich set of SSL VPN security features across Cisco IOS software releases in 12.4 T train.
WAAS NM Support	
NME-WAE-502-K9 NME-WAE-522-K9 NME-WAE-302-K9 Configures WCCP on the router and IP address on the WAE module. Registers the IP address of the WAE module with the central WAAS manager.	Single user interface for the initial provisioning and ongoing monitoring of the network module.
Airlink Phase II Support	1

Feature	Benefit	
Advanced Encryption Service (AES), IEEE 802.1x Local authentication service for EAP-FAST, SSID globalization, Multiple Basic Service Set ID (BSSID), wireless root, nonroot bridge and universal client mode, multiple encrypted VLANs, VLAN assignment by name, Wi-Fi multimedia required elements	Allows configuration of a rich set of wireless features on the router.	
Cable Hardware Supported		
Cisco c815 router HWIC-CABLE-D-2 HWIC-CABLE-E/J-2	Configures IP address on the WAN interface and monitoring of key statistics like bandwidth on upstream and downstream traffic	
Additional 18xx hardware supported	CISCO1801-M/K9, CISCO1801W-AG-E/K9, CISCO1801W-AG-C/K9, CISCO1801WM-AGE/K9, CISCO1801W-AG-A/K9, CISCO1801W-AG-A/K9, CISCO1801W-AG-A/K9, CISCO1803W-AG-E/K9, CISCO1803W-AG-A/K9, CISCO1803W-AG-E/K9, CISCO1811W-AG-A/K9, CISCO1811W-AG-C/K9, CISCO1811W-AG-N/K9, CISCO1812W-AG-C/K9, CISCO1812W-AG-P/K9, CISCO1812W-AG-C/K9, CISCO1812W-AG-E/K9, CISCO1812W-AG-J/K9, CISCO1812W-AG-B/K9, CISCO1802/K9, CISCO1802/K9, CISCO1802/K9, CISCO1802/K9, CISCO1801/K9, CISCO1803G-B/K9, CISCO1811/K9, CISCO1811W-AG-B/K9	

Figure 5. Cisco SDM Express



## **Cisco Router Mass Deployments**

Cisco SDM is integrated with the Cisco CNS 2100 Series Intelligence Engine to help enable fast and cost-effective mass deployments of Cisco routers with factory default configurations. Service providers and large enterprises have the flexibility to use the Cisco SDM and Cisco CNS 2100 Series combination during staging or allow an untrained, onsite administrator to download the final Cisco IOS Software configuration without using the Cisco IOS Software CLI.

#### **Cisco Router Security Management**

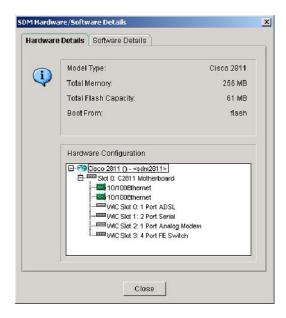
Cisco SDM helps Cisco partners and customers easily deploy Cisco IOS Software security features—Network Address Translation (NAT), access control lists (ACLs), firewalls, intrusion prevention system (IPS), and IPsec VPNs—and integrates these security features into existing router configuration and network architectures. Smart wizards in the Cisco SDM understand the interaction of routing and security features and guide the user to a final configuration that is

approved and tested by the Cisco TAC from end to end. The CLI preview mode in the Cisco SDM allows expert users to manually validate the final configuration before it is delivered to the router.

## **Cisco Router Operational Management**

Cisco SDM helps Cisco partners and customers securely (using SSL and SSH) and remotely manage all critical aspects of router operations: hardware and software inventory status, interface status, firewall and ACL logs, VPN tunnel status, and most recent syslog messages. Figure 6 shows Cisco SDM hardware and software inventory details.

Figure 6. Cisco Router Hardware and Software Inventory



#### Conclusion

The Cisco SDM is a valuable productivity-enhancing tool for network and security administrators. Cisco partners can use the Cisco SDM for faster and easier deployment of Cisco routers for both WAN access and network security features.

Cisco customers can use the Cisco SDM for reducing the total cost of ownership of their Cisco routers by relying on Cisco SDM-generated configurations that are tested end to end by Cisco engineers and approved by the Cisco TAC. Configuration checks built into Cisco SDM reduce the instances of configuration errors.

#### **Product Specifications**

Table 2 shows primary features and benefits of the Cisco SDM. Table 3 shows product specifications for the Cisco SDM.

Table 2. Cisco SDM Primary Features and Benefits

Feature	Benefit
Embedded Web-based Management Tool	Turns the router into a complete security and remote-access solution with its own management tool
	Does not require a dedicated management station
	Allows remote management from any supported desktop or laptop
SSL- and SSHv2- based Secure Remote Access	Provides for secure management across the WAN

Feature	Benefit
At-a-Glance Router Status Views	Offers quick graphical summary of router hardware, software, and primary router services such as VPN, firewall, QoS, etc.
Router Security Audit	Assesses vulnerability of existing router     Provides quick compliance to best-practices (Cisco TAC, ICSA recommendations) security policies for routers
One-Step Router Lockdown	Simplifies firewall and Cisco IOS Software configuration without requiring expertise about security or Cisco IOS Software
Smart Wizards for Most Frequent Router and Security Configuration Tasks Policy-Based Firewall and ACL Management	Generates Cisco TAC-approved configurations     Averts misconfigurations with integrated routing and security knowledge     Reduces network administrators' training needs for new Cisco IOS Software security features     Secures the existing network infrastructure easily and cost-effectively      Allows security administrators to easily and quickly manage ACLs and packet-inspection rules through a graphical and intuitive policy table
(Firewall Policy) IPS	Allows easy and quick provisioning of Cisco tuned and recommended high-fidelity attack signatures on any router interface for inbound and outbound traffic     Allows dynamic update of new IPS signatures without impacting basic router operations     Allows graphical customization of IPS signatures for immediate response to new worm or virus variants     Allows filtering of signatures and mass configuration changes (action or severity) for the selected signatures     Shows real-time status and error messages from IPS engine
Cisco Easy VPN Server	Offers wizard-based configuration and real-time monitoring of remote-access VPN users     Provides integration with on-router or remote authentication, authorization, and accounting (AAA) server
Role-Based Access	<ul> <li>Offers logical separation of router between different router administrators and users</li> <li>Provides for secure access to Cisco SDM user interface and Telnet interface specific to each administrator's profile</li> <li>Helps enable Cisco value-added resellers and service providers to offer a graphical, read-only view of the CPE services to end customers</li> <li>Offers factory-default profiles:         <ul> <li>Administrator</li> <li>Firewall administrator</li> <li>Easy VPN client user</li> <li>Read-only user</li> </ul> </li> </ul>
WAN and VPN Troubleshooting	Reduces mean time to repair (MTTR) by taking advantage of the integration of routing, LAN, WAN, and security features on the router for detailed troubleshooting     Takes advantage of integration of routing, LAN, WAN, and security features on the router for detailed troubleshooting of IPsec VPNs or WAN links     Integrates Layer 2 and above troubleshooting with Cisco TAC knowledge base of recovery actions
QoS Policy	<ul> <li>Easily and effectively optimizes WAN and VPN bandwidth and application performance for different business needs (voice and video, enterprise applications, Web, etc.)</li> <li>Three predefined categories: real time, business critical, and best effort</li> </ul>
NBAR	Provides real-time validation of application usage of WAN and VPN bandwidth against predefined service policies     Provides for traffic performance monitoring
SSHv2	Provides for secure management between PC and Cisco router     Automatically uses SSHv2 for all encrypted communication between Cisco SDM and router
Real-Time Monitoring and Logging	Allows administrators to proactively manage router resources and security before they affect mission-critical applications on the network
Digital Certificates	Offers highly scalable and more secure solution than preshared keys     Now easy to use and deploy with the combination of Cisco SDM, Cisco IOS Certificate Authority Server, and Easy Secure Device Deployment (EzSDD) feature.
Real-Time Network and Router Resource Monitoring	Offers faster and easier analysis of router resource and network resource usage     Offers graphical charts for LAN and WAN traffic and bandwidth usage
Task-Based Cisco SDM User Interface	<ul> <li>Provides for faster and easier configuration of security configurations—IPsec VPNs, firewall, ACLs, IPS, etc.</li> <li>Offers quick snapshot of router services configuration through dashboard view on the homepage</li> </ul>

Feature	Benefit	
Cisco SDM Express		ployment for basic WAN access configurations
Wizard-Based Deployment of Router	Offers quick and easy router deployment for basic WAN access configurations     Ideal router deployment tool for nonexpert users	
PC-Based SDM Cisco SDM Installed on Windows-based PC Instead of Router Flash Memory	No extra Flash memory space required on router for Cisco SDM     Great tool to manage the installed base of Cisco routers	
Localized in Six Languages	Simplifies router management for users in six different languages     Cisco SDM user interface and online help translated in Japanese, Simplified Chinese, French, German, Spanish, and Italian     Microsoft Windows OS support for these languages (available now)	
Integrated Wireless Management	Advanced Web-based configur     Reduces time and skill set requ	the first-time setup of wireless interface ration and monitoring available ired to bring up wireless interfaces configuration and security based on site-specific needs
IPS Provisioning Improvement	Allows rapid deployment of IPS	signatures specific to router model
Cisco Incident Control S	Services (ICS)	
Support Trend Micro s	signatures	Allows rapid deployment and customization of signatures for day-zero protection against new attacks
Network Admission Cor	ntrol (NAC)	
<ul> <li>Configuration wizard a management on route</li> </ul>	and client security posture ers	Provides simple and fast integration of NAC into existing network infrastructure
Application Firewall		
editors, and log views Peer-to-peer (P2P) ar Gnutella, eDonkey Instant Messaging: Ya Protocol conformance Transfer Protocol [SM Message Access Prot  Granular Protocol Insper User-customizable ap mapping over TCP ar  Threat-Based Intrusion Threat-based signatur deployments	ahoo, MSN, AOL E: HTTP and e-mail (Simple Mail ITP], ESMTP, POP3, and Internet cocol [IMAP])  ection  plication to port (or port range) ad UDP ports  Protection  re categories to ease IPS	<ul> <li>Delivers application-level control and unified threat management for accelerated security solutions deployment</li> <li>Provides protocol anomaly detection services</li> <li>Provides high, medium, and low security levels for firewall policy settings to enable accelerated and easy deployment</li> <li>Low—For business environments that do not need to track P2P and IM applications on the network or check for protocol conformance</li> <li>Medium—For business environments where security is important and there is a need to track the use of IM and P2P applications and check for HTTP and e-mail protocol conformance</li> <li>High—For business environments where security is critical, and there is a need for protocol anomaly detection services to drop non conformant HTTP and e-mail traffic and prevent use of P2P and IM applications</li> <li>Provides menu of applications for easy and granular protocol selection in policies</li> <li>Provides easier and more intelligent signature selection based on available resources and attack categories (such as vigue or warms. Training depaid of conting and</li> </ul>
IPS configuration wize	ards, event viewer	as viruses, worms, Trojans, denial-of-service, and distributed-denial-of-service attacks)  • Provides real-time reporting of signature engine status
Easy VPN Server and R	emote Enhancements	
<ul> <li>Advanced wizards, re intercept, dial backup.</li> </ul>	mote configuration update, Web , and QoS support	Scalable, easy-to-manage, secure remote access for teleworkers or small offices on hub routers or branch office access routers
Dynamic DNS		
HTTP-based and IET     Integration with existin wizard	F-based updates  ng WAN interface configuration	Enables scalable, remote management of dynamically addressed routers     Makes it possible to run business services without dedicated and expensive static IP addresses
Integrated Cisco IOS We	ebVPN Management	

Feature Benefit	ure Benefit	
Wizard-based configuration and real-time monitoring of WebVPN features     Persistent self-signed certificates	Enables rapid and easy to manage deployment of secure remote access connectivity for teleworkers and small office branch routers	
IPS Security Dashboard     Integration with Cisco IPS alert center     IPS Signature import UI	Enables real-time updates on top threats from MySDN site     Enables easier and more intelligent IPS signature selection and updates based on top threats	
Network- and application-level monitoring     Netflow-based Top N statistics, application traffic monitoring, search operations on event tables	Provides easy-to-comprehend performance monitoring for day-to-day operations and troubleshooting  Enables better visibility into network and application performance  Makes it easy to identify unusual traffic patterns and application usage	
URL filtering     Configure and manage Black and White list of URLs	Enables rapid deployment and customization of on-box URL filtering     Provides an easy and cost-effective solution to control Web access for employees based on corporate policies	
Launch point for high-volume deployments     Integration with Secure Device Provisioning (SDP), CNS and eToken device provisioning	Enables zero-touch provisioning for rapid deployment of managed CPE devices and services	
Cisco IOS router image management     Easy to use UI for router image upgrades     Validation and conformance of IOS image with router hardware	Reduces cost of operations and improves router uptime for IOS image upgrade and maintenance	
VPN design wizard	Quick and easy selection of VPN technology based on deployment model	

 Table 3.
 Product Specifications for Cisco SDM (Minimum Cisco IOS Software Releases Supported)

Feature	Detailed Specification
Supported Platforms	Cisco Small-Business 101 Router, Cisco Small-Business 106 Router, Cisco Small-Business 107 Router:
	Cisco IOS Software Release 12.3(8)YG
	<ul> <li>Cisco 831 Ethernet Broadband Router, Cisco 836 ADSL over ISDN Broadband Router, and Cisco 837 ADSL Broadband Router:</li> </ul>
	Cisco IOS Software Release 12.2(13)ZH or 12.3(2)T
	<ul> <li>Cisco 851, 856, 871, 876, 877, and 878 Integrated Services Routers:</li> </ul>
	Cisco IOS Software Release 12.3(8)YI
	Cisco c815 router
	Cisco IOS Software Release 12.4(6)XE
	<ul> <li>Cisco 1701 ADSL Security Access Router; Cisco 1710, 1711, and 1712 Security Access Routers; and Cisco 1721, 1751, 1751-V, 1760, and 1760-V Modular Access Routers:</li> </ul>
	<ul> <li>Cisco IOS Software Release 12.2(13)ZH, 12.2(13)T3, or 12.3(1)M</li> </ul>
	Cisco 1801, 1802, 1803, 1811, and 1812 Integrated Services Routers:
	Cisco IOS Software Release 12.3(8)YI
	Cisco 1841 Integrated Services Router:
	Cisco IOS Software Release 12.3(8)T4
	<ul> <li>Cisco 2610XM, 2611XM, 2620XM, 2621XM, 2650XM, and 2651XM and Cisco 2691 Multiservice Platforms:</li> </ul>
	<ul> <li>Cisco IOS Software Release 12.2(15)ZJ3, 12.2(11)T6, or 12.3(1)M</li> </ul>
	<ul> <li>Cisco 2801, 2811, 2821, and 2851 Integrated Services Routers:</li> </ul>
	Cisco IOS Software Release 12.3(8)T4
	Cisco 3725 and 3745 Multiservice Access Routers:
	<ul> <li>Cisco IOS Software Release 12.2(15)ZJ3, 12.2(11)T6, or 12.3(1)M</li> </ul>
	Cisco 3825 and 3845 Integrated Services Routers:
	Cisco IOS Software Release 12.3(11)T
	<ul> <li>Cisco 7204VXR, 7206VXR, and 7301 routers:</li> </ul>
	• Cisco IOS Software Release 12.3(2)T or 12.3(3)M; no support for B, E, and S trains
Software Compatibility	Compatible with all Cisco IOS Software feature sets for the previously listed Cisco SDM–supported releases of Cisco IOS Software
Connectivity	HTTP and HTTPS; Telnet, SSH, and SSHv2

Feature	Detailed Specification
Basic Router Configuration Parameters  Advanced Router Configuration Parameters	Users with different access profiles Domain Name System (DNS) DHCP server and client SNMP Telnet, SSH, SSHv2, and vty Date and time, Network Time Protocol (NTP) Syslog Reset to factory defaults Host name, domain name, and banner Routing protocols: static, RIP Versions 1 and 2, OSPF, and EIGRP NAT (static and dynamic) ACLs QoS policies, NBAR VLANs on Cisco EtherSwitch® ports
	IP proxy Address Resolution Protocol (ARP), Internet Control Message Protocol (ICMP) redirects, ICMP unreachable, ICMP mask reply, and directed broadcasts     AAA local or remote configuration
Configurable Router Interfaces	Ethernet (10, 10/100, and 10/100/1000 Mbps)  802.11 a, 802.11 b/g  xDSL (asymmetric DSL [ADSL] and G.SHDSL)  T1/E1 (serial)  ISDN Basic Rate Interface (BRI) with multilevel precedence and preemption  Analog modem  Cable
Supported WAN Encapsulations	<ul> <li>Frame Relay</li> <li>PPP</li> <li>PPP over Ethernet (PPPoE)</li> <li>PPP over ATM (PPPoA)</li> <li>RFC 1483 routing</li> <li>HDLC</li> <li>ADSL autodetect</li> </ul>
Configurable VPN Parameters	Internet Key Exchange (IKE), digital certificates, Data Encryption Standard (DES), Triple DES (3DES), Advanced Encryption Standard (AES), and compression  IPsec site to site  Cisco Easy VPN Server (including DVTI support)  Cisco Easy VPN Remote (including DVTI support)  Generic-routing-encapsulation (GRE) tunnel  Dynamic Multipoint VPN (DMVPN; both hub and spoke), including dynamic spoke to spoke with redundant hubs
Supported Firewall Parameters	Context-based access control (CBAC), Common Classification Policy Language (C3PL) zone-based firewall, DMZ, firewall log, firewall and ACL policy view, secure management access
Supported IPS Features	IPS rules for inbound or outbound traffic inspection, signature fine-tuning, signature customization, and SDEE error message display     Encrypted signature format, risk rating, automated signature update, IDCONF signature provisioning, individual and category-based signature provisioning
CiscoView Compatibility	Usable with Cisco SDM
Cisco CallManager Express Compatibility	Usable with Cisco SDM
Performance	Cisco SDM has negligible impact on router DRAM or CPU.

## **System Requirements**

Table 4 lists the system requirements for the Cisco SDM.

 Table 4.
 System Requirements

Feature	Description
Router Flash Memory	<ul> <li>Minimum of 6 MB of free Flash memory on the router for Cisco SDM files</li> <li>Minimum of 2 MB of free Flash memory on the router for Cisco SDM Express. Wireless Management file requires additional 1.7 MB. Rest of the SDM files can be installed on PC hard disk.</li> </ul>
PC Hardware	Pentium III or later series processor
PC Operating System	Windows XP Professional Windows 2003 Server (Standard Edition) Windows 2000 Professional Windows NT 4.0 Workstation (Service Pack 4) Windows ME Japanese, Simplified Chinese, French, German, Spanish, and Italian language OS support Windows XP Professional Windows 2000 Professional
Browser Software	<ul> <li>Microsoft Internet Explorer 5.5 or later</li> <li>Netscape Navigator 7.1 and 7.2</li> <li>Firefox 1.0.5</li> </ul>
Java Software	Java Virtual Machine (JVM) built-in browsers required     Java plug-in (Java Runtime Environment Version 1.4.2_05 or later)

## **Ordering Information**

Table 5 lists ordering and factory shipping options for the Cisco SDM.

 Table 5.
 Ordering and Factory Shipping Options for Cisco SDM

Feature	Description
Cisco 831 Ethernet Broadband Router, Cisco 836 ADSL over ISDN Broadband Router, Cisco 837 ADSL Broadband Router, Cisco Small-Business 100 Series Router, Cisco 850 Series Router, and Cisco 870 Series Router	Cisco SDM software ships by default from factory.     SDM Express is factory installed on router Flash memory, and a Cisco SDM CD is bundled with the router.
Cisco 1700 Series Modular Access Routers and Cisco 2600XM Series	Cisco SDM software ships by default on security bundles (k9).
Cisco 1800 Series Integrated Router ( except for Cisco 1841 model with 64 MB or higher flash memory )	Cisco SDM software \$0 configuration option (ROUTER-SDM or ROUTER-SDM-NOCF) is available on all SKUs.
	Cisco SDM Express is factory installed on router Flash memory, and a Cisco SDM CD is bundled with the router.
Cisco 1841 (64 MB Flash memory or higher ), 2800, and	Cisco SDM software ships by default from factory.
3800 Series Integrated Services Routers	Cisco SDM is factory installed on router Flash memory.
Cisco 2691 Multiservice Platform and Cisco 3700 Series Multiservice Access Routers	Cisco SDM software ships by default on security bundles (k9).
	Cisco SDM software \$0 configuration option (part number ROUTER-SDM or ROUTER-SDM-NOCF) is available on all SKUs.
	Cisco SDM is factory installed on router Flash memory.
Cisco 7204VXR, 7206VXR, and 7301 Routers	Cisco SDM software ships by default on security bundles (k9).
	Cisco SDM software \$0 configuration option (part number ROUTER-SDM or ROUTER-SDM-NOCF) is available on all SKUs.
	Cisco SDM is factory installed on router Flash memory.

For customers who want to use the AutoInstall feature in Cisco IOS Software, two US\$0 SKUs are offered: ROUTER-SDM-NOCF and ROUTER-SDM-CD-NOCF. If either of these SKUs is ordered with a Cisco router, manufacturing loads Cisco SDM files only on the router Flash memory, and the default startup configuration is not loaded in the router's NVRAM.

To place an order, visit the Cisco Direct Order page.

#### To Download the Software

Visit the <u>Cisco Software Center</u> to download the latest Cisco SDM software that can be installed on a router Flash memory or on a PC.

## Service and Support

Cisco offers a wide range of services to accelerate customer success. These innovative services are delivered through a unique combination of people, processes, tools, and partners, resulting in high levels of customer satisfaction. Cisco services help you protect your network investment, optimize network operations, and prepare your network for new applications to extend network intelligence and the power of your business. For more information about Cisco services, refer to Cisco Technical Support Services.

#### For More Information

For more information about the Cisco SDM, visit <a href="http://www.cisco.com/go/sdm">http://www.cisco.com/go/sdm</a> or contact your Cisco account representative.



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